

Advocating for the Affordable Connectivity Program Digital Inclusion Week 2023 Thursday. October 5

Presenter/Moderator: Uhunoma Edamwen

Our Agenda

- Welcome and Introductions
- 5 Components of Digital Inclusion
- What is the ACP?
- How to get ACP/How to enroll?
- ACP Recipient Stories
- Why the ACP is at Risk
- How can you support ACP renewal?
- ACP Advocacy Communications
- Wrap-Up



Five Elements of Digital Inclusion

Affordable, culturally responsive, high-quality, relevant

- Broadband internet service;
- Internet-enabled devices;
- Access to digital literacy training;
- Technical support; and
- Applications and online content designed to enable and encourage self-sufficiency, participation and collaboration.

National Digital Inclusion Alliance website



What is ACP?

Stands for 'Affordable Connectivity Program'

- Successor to the Emergency Broadband Benefit
- \$30 monthly internet discount (\$75 in tribal areas and certain rural areas in future)
- \$100 device subsidy
- A vital benefit closing affordability gaps for millions of Americans since its inception during the pandemic



Who Is Eligible? How to enroll?

- An individual within a household who is at 200% of federal poverty guidelines or benefits from other government assistance programs such as SNAP, WIC, Medicaid, SSI, veterans, etc.
- Apply and enroll at getinternet.gov; talk with your Internet provider!



ACP Stories: Matthew Robinson & Skye Downing



ACP Stories: Luis M. & Steph Minor



Why the ACP is at Risk







How can you support ACP renewal?

From <u>NDIA Toolkit</u>:

- Send a letter explaining the value and importance of ACP to your entire congressional delegation. Letters demonstrate support for the program and can come from:
 - Your organization alone
 - Your organization and partnering/supporting organizations (include each organization's name and signature)
 - Your digital inclusion coalition (include each organization's name and signature).
- Ask your state broadband office or governor's office to advocate for ACP compile a letter with signatures from organizations to send to their congressional delegation
- Ask for a meeting with your Congressional delegation to share the value of ACP and how it impacts their constituents.



• Share success stories of people you've helped sign up for ACP.

ACP Communications

ACP Outreach Resources

- Federal Communications Commission's <u>ACP Consumer Outreach Toolkit</u>
 - Web Resources, Flyers, Audio & Video content
 - Social Media Assets
 - Consumer awareness content
 - Assets for governmental partners
 - Consumer handouts and the fact sheet are also available in <u>Arabic</u>, <u>Chinese-Traditional</u>, <u>Chinese-Simplified</u>, <u>French</u>, <u>Haitian-Creole</u>, <u>Korean</u>, <u>Portuguese</u>, <u>Russian</u>, <u>Spanish</u>, <u>Tagalog</u>, and <u>Vietnamese</u>.
- Universal Service Administrative Company's official <u>ACP page</u>
 - Clear consumer-facing information about <u>qualifying for ACP</u>, <u>applying for ACP</u>, and <u>managing</u> <u>ACP benefits</u>
 - <u>Companies Near Me tool</u> to find internet service providers that participate in ACP
 - <u>Outreach materials</u> including <u>application screenshots</u> and instructions for <u>creating a unique URL</u> to track an outreach campaign
 - <u>Acceptable Documentation Guide</u> for authoritative information on required materials
 - Information for internet service providers to <u>participate in ACP</u>



ACP Communications

- Social Media
- Blogs
- Outreach to the Press
- Partner with another non-profit and hold an event and promote that
- Sometimes the state has money for print and they will send out a postcard in your zipcodes about your event and what to bring
- Flyers
- Your website
- Your email list
- your newsletter



Please Don't Take my ACP!



